

Booking Terms and Conditions

- Please examine your tickets immediately upon receipt as mistakes cannot be rectified on the day of admission.
- Tickets will need to be presented at the ticket office to gain entry to the Park. CRS Adventures Activity tickets will need to be presented at the activity location 15 minutes prior to activity start time.
- Replacements for lost tickets will not be issued and there will be no refunds for unused tickets.
- Bookings are non-refundable and non-transferable and has no cash value. Tickets will only be exchanged or refunded if The River Dart Country Park, or CRS Adventures, in their absolute discretion, choose to do so.
- River Dart Country Park & CRS Adventures are predominately an outdoor attraction with the majority of the activities outside. Some activities are affected by the weather and may close during extreme weather conditions such as high winds, very heavy rain or thunder and lightning.
- Children aged 16 years or over can enter the park without an adult. Children under 16 years need to be accompanied by an adult who must be aged 18 years or over. Any child or children whilst in the Park must remain under the control and supervision of an adult at all times.
- Some activities have height, age, weight and health restrictions for safety reasons. See website for details.
- Visitors are reminded that for technical, operational, weather or for any other reasons, any attraction, activity, or facility may be altered, closed, removed or be otherwise unavailable at any time without prior notice.
- Any person found to be in the possession of an article deemed to be offensive or dangerous will be immediately escorted from the Park, without the right to refund and be open to prosecution.
- Guests who appear to be under the influence of alcohol may be refused admission to the Park and onto activities, or escorted from the Park without right to refund.
- The use of illegal substances is strictly prohibited, any persons found possessing, using or who appear to be under the influence of illegal substances will be refused admission to the Park and onto activities, or escorted from the Park without right to a refund.
- From time to time River Dart Country Park and CRS Adventures, or other authorised parties, carry out photography and/or video recording at the Park, which may feature visitors.
- All normal terms and conditions of entry to River Dart Country Park apply. Please refer to our website for our full Terms and Conditions. Individual terms and conditions apply to all CRS Adventures activities. Please refer to CRS Adventures website for full Terms and Conditions.

Dartmoor Bike Park Terms and conditions

By accepting and understanding these terms and conditions, you agree and understand the following statements:

Acceptance of Risk – YOU ARE ABOUT TO TAKE PART IN A HIGH-RISK ACTIVITY. YOU WILL MINIMISE THIS BY FOLLOWING THE PARK RULES AND SAFETY CODE. IF YOU DO NOT FOLLOW THE SAFETY CODE AND ADVICE YOU COULD HAVE A SERIOUS ACCIDENT WHICH COULD BE FATAL.

I understand that mountain Biking is dangerous and includes substantial obstacles, which can be physically testing. I accept that there is a risk of injury and death when undertaking such activities.

I understand that I must wear a helmet at all times and that body armour, neck brace and gloves are highly recommended.

I agree that I will follow the park rules and safety code at all times.

I agree to check my bike and equipment as per the mountain bike checklist at the start of the day, before each run and after any crash.

In the unlikely event of an accident, or loss or damage to my personal effects, I acknowledge that the company will not be liable for any direct or indirect loss, damage or injury arising from or in connection with the activities (except for death or personal injury caused by the company's negligence).

Activity Terms and Conditions

Canoe Hire

Participants **must:**

- Be a Minimum age of 2 years old, and fit into safety equipment.
- If under 8yrs be accompanied by an adult.
- Wear a face covering (these will not be supplied by CRS Adventures but can be purchased on site).
- Participate at your own risk.
- Behave in a responsible manner.
- Carry out safety rules given by the instructor.
- Wear shoes at all times.
- Not deliberately capsize.
- Respect other lake users.
- Wear helmets if under 16 years old. (Anyone 16 years and over will be advised to wear one).

We advise all participants to empty pockets and not take any valuable items into the Canoe.

Restrictions

- Not suitable for anyone suffering from high blood pressure, any heart conditions or epilepsy.
- You must not participate if you are pregnant, under the influence of alcohol or drugs, have any back or neck problems, or have had an operation within the past twelve months.
- You must not participate if you are undergoing any medical treatment or have any other conditions that may affect by participating in such activity.
- No dogs allowed in the boats.

Equipment

- All safety equipment will be provided. We aim to ensure that we have equipment for all sizes of customers participating in our activities. However, in exceptional cases a customer's body shape and size may not match that of the equipment we hold. In this instance, a refund would be applicable.

High Ropes

Participants **must:**

- Be a Minimum age of 8yr old.
- Wear comfortable, weather suitable clothing and footwear. Shoes must have enclosed toes and be able to be securely fastened.
- Long hair will need to be tied back.
- Wear a face covering (these will not be supplied by CRS Adventures but can be purchased on site).
- Participate at your own risk.
- Behave in a responsible manner.
- Remove all loose objects or jewellery before participating.
- Carry out safety rules given by the instructor.

Restrictions

- Not suitable for anyone suffering from high blood pressure, any heart conditions or epilepsy.
- You must not participate if you are pregnant, under the influence of alcohol or drugs, have any back or neck problems or have had an operation within the past twelve months.
- You must not participate if you are undergoing any medical treatment or have any other conditions that may affect by participating in such activity.

Equipment

- All safety equipment will be provided. We aim to ensure that we have equipment for all sizes of customers participating in our activities. However, in exceptional cases a customer's body shape and size may not match that of the equipment we hold. In this instance, a refund would be applicable.

Kayak Hire

Participants **must:**

- Be a Minimum age of 8 years old, and fit into safety equipment.
- Wear a face covering (these will not be supplied by CRS Adventures but can be purchased on site).
- Participate at your own risk.
- Behave in a responsible manner.
- Carry out safety rules given by the instructor.
- Wear shoes at all times.
- Not deliberately capsize.
- Respect other lake users.
- Wear helmets if under 16 years old. (Anyone 16 years and over will be advised to wear one).

We advise all participants to empty pockets and not take any valuable onto the Kayak.

Restrictions

- Not suitable for anyone suffering from high blood pressure, any heart conditions or epilepsy.
- You must not participate if you are pregnant, under the influence of alcohol or drugs, have any back or neck problems, or have had an operation within the past twelve months.
- You must not participate if you are undergoing any medical treatment or have any other conditions that may affect by participating in such activity.
- No dogs allowed on the boats.

Equipment

- All safety equipment will be provided. We aim to ensure that we have equipment for all sizes of customers participating in our activities. However, in exceptional cases a customer's body shape and size may not match that of the equipment we hold. In this instance, a refund would be applicable.

Zip Wire

Participants **must:**

- Be a Maximum weight of 18 stone.
- Be a Minimum age of 8 years old.
- Wear comfortable, weather suitable clothing and footwear. Shoes must have enclosed toes and be able to be securely fastened.
- Long hair will need to be tied back.
- Wear a face covering (these will not be supplied by CRS Adventures but can be purchased on site).
- Participate at your own risk.
- Behave in a responsible manner.
- Remove all loose objects or jewellery before participating.
- Carry out safety rules given by the instructor.

Restrictions

- Not suitable for anyone suffering from high blood pressure, any heart conditions or epilepsy.
- You must not participate if you are pregnant, under the influence of alcohol or drugs, have any back or neck problems, or have had an operation within the past twelve months.
- You must not participate if you are undergoing any medical treatment or have any other conditions that may affect by participating in such activity.

Equipment

- All safety equipment will be provided. We aim to ensure that we have equipment for all sizes of customers participating in our activities. However, in exceptional cases a customer's body shape and size may not match that of the equipment we hold. In this instance, a refund would be applicable.

Caving Experience Terms and Conditions

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Caving Experience participants **must:**

- Minimum age 5 years
- The caving system maybe difficult/uncomfortable for any participant over 6'4' high, 44" chest, 20" shoulder, & 42" waist.
- Wear comfortable, weather suitable clothing and footwear. Shoes must have enclosed toes and be able to be securely fastened.
- Long hair will need to be tied back.
- Wear a face covering in line with government guidelines
- Participate at your own risk.
- Behave in a responsible manner.
- Remove all loose objects or jewellery before participating.
- Carry out safety rules given by the instructor.
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Restrictions

- Not suitable for anyone suffering from high blood pressure, any heart conditions, epilepsy or serious claustrophobia.

- You must not participate if you are pregnant, under the influence of alcohol or drugs, have any back or neck problems or have had an operation within the past twelve months.
- You must not participate if you are undergoing any medical treatment or have any other conditions that may affect by participating in such activity.

Equipment

- All safety equipment will be provided. We aim to ensure that we have equipment for all sizes of customers participating in our activities. However, in exceptional cases a customer's body shape and size may not match that of the equipment we hold. In this instance, a refund would be applicable

Climbing Experience Terms and Conditions

Activity Terms and Conditions

Climbing Experience participants **must:**

- Be a minimum weight of 3 stone (this is the minimum weight you need to be for the belays to lower you down)
- Maximum weight 17 stone
- Wear comfortable, weather suitable clothing and footwear. Shoes must have enclosed toes and be able to be securely fastened.
- Long hair will need to be tied back.
- Participate at your own risk.
- Behave in a responsible manner.
- Remove all loose objects or jewellery before participating.
- Carry out safety rules given by the instructor.

Restrictions

- Not suitable for anyone suffering from high blood pressure, any heart conditions or epilepsy.
- You must not participate if you are pregnant, under the influence of alcohol or drugs, have any back or neck problems or have had an operation within the past twelve months.
- You must not participate if you are undergoing any medical treatment or have any other conditions that may affect by participating in such activity

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